



Tech Dashboard for Sage 100cloud Manufacturing/JobOps Field Service Dispatch

An integrated solution that improves service deliverability and operational efficiency

Streamline your service business by simplifying dispatching & management of your employees and work orders at the same time. Easily track costs against the total revenue of your service contracts as it relates to the total job profitability.



Simplify Your Field Operations

- Eliminate the need for timely status checks to the field
- Customer, asset and job data are accessible anywhere, anytime
- Field staff can be fully trained in hours
- Equip your field technicians with a fast and intuitive mobile solution that will support their natural workflows.

Just think how productive could your technicians be if they could access a customer's location, contacts and service history from the job site? Or, how much would employee retention improve if every engineer or technician had access to the latest in mobile field service applications?

If your service business is still using outdated processes, you are missing out on productivity gains that field service automation can deliver. Tech Dashboard for Field Service Dispatch users is a game changer, connecting your field technicians to their jobs and the home office staff. Tech Dashboard provides the field technician instant access to all job details, customer information, job history, location information, asset information and service ticket information all in one place.

Maximize your productivity and enable your field technicians the ability to have everything they need in the palm of their hands.



FOR MORE INFORMATION OR TO SCHEDULE A DEMO:
www.scanco.com

Access everything a connected technician needs, on the spot.



1 Offline Mode – Work Without A Cellular Connection

✓ Tech Status Updates

✓ Service Call Lists Assigned To Tech

2 Track Time

3 Maps To Get To Customer Location

✓ Pre-assign Parts To Service Tickets

4 Add Parts From Warehouse & Truck Inventory

5 Capture Field Notes About The Job

✓ Add Attachments To Service Tickets (Pics, Docs)

✓ Capture Customer Signatures via Tablet

✓ Create & Email PDF's Of Service Tickets

6 Add Job Related Expenses To Service Tickets

7 Review Service History's

✓ Optionally Capture Service Tech Payroll Time

8 Create New Service Tickets From The Field

Technical & Software Requirements

- 2018 Sage Manufacturing/JobOps with Field Service & Dispatch installed
- Accessible on mobile devices that have Windows OS installed
- iOS & Android coming soon!



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