





# **Scanco Professional Services**

## Design, Manufacture, and Ship More

Scanco Professional Services has 30 years of experience making manufacturing and warehousing processes faster and more cost effective. We offer services to evaluate, define, and recommend the most efficient methods to improve your efficiency.

# Speed & Efficiency

- Detailed Project Plans
- Project Status Meetings
- Go-live Planning & Assistance
- Training Course Offerings
- Implementation Packages, both
   Assisted & Managed
- Product Certification Classes
- Process Review

# Speed up your efficiency with remote and on-site consulting services!

Scanco's Professional Services Consulting Team is a highly skilled group of individuals who have expertise with Sage ERP software as well as warehouse and manufacturing processes.

Our service options include implementation, efficiency consulting, process review, training, and more.



# Scanco Installation Services

# GOES FULL SERVICE...

## Scanco Software Installation

#### Includes

- Pre-Sale Implementation Questionnaire
- Network Requirements Questionnaire
- Kick-off Meeting
- Multi-Bin installation files will be provided to the client or Sage reseller to perform.
- Test Installation and Live Installation of Scanco software performed during Scanco's normal business hours.
- · Go Live Checklist

Cost: \$1395 per product

# Scanco Software Upgrades

### Same Server

#### Includes

- Upgrade Questionnaire
- Network Requirements Questionnaire
- Test Upgrade and Live Upgrade of Scanco Software performed during Scanco's normal business hours

### **New Server**

#### Includes

- Upgrade Questionnaire
- Network Requirements Questionnaire
- Installation of Scanco Software on new Sage Server performed during Scanco's normal business hours

Cost: \$0\*

\*Optional Multi-Bin Installation: \$1,895

Cost: \$1,995

\*Must be current on Scanco's Maintenance and Support contract.



# Scanco Professional Services

	Scanco Foundations	Scanco Assisted	Scanco Managed
Scanco's Involvement	Project Coordinator, Trainer	Project Manager, Consultant	Project Manager, Consultant
Description	Minimum Requirement  Scanco provides a suggested project plan and the customer and/or their Sage Partner is responsible for implementing the software, including managing the project plan, configuring, and testing the software.	Scanco provides a suggested project plan and consulting assistance will be given at prescribed points in the process. Customer and/or Sage Partner configures and tests the software.	Scanco configures the software for the customer based on business details provided by the customer.
Scanco Deliverables	<ul> <li>Instructor-led group training webinars</li> <li>On-demand recorded training</li> <li>Online Training Manuals</li> <li>Online Knowledge Base</li> </ul>	<ul> <li>Basic Project Plan and Milestone sign-offs</li> <li>Instructor-led group training webinars</li> <li>On-demand recorded training.</li> <li>Online Training Manuals</li> <li>Online Knowledge Base</li> <li>(4) 1-hour Status Meetings:         <ul> <li>1 hour Configuration Review</li> <li>(2) 1-hour Post-Training meetings</li> <li>1-hour Pre-Go-Live meeting</li> </ul> </li> </ul>	<ul> <li>Detailed Project Plan and Milestone sign-offs</li> <li>4 hrs of Process Review Meetings</li> <li>Summary of findings and future state document</li> <li>Scanco assistance with Product Configuration and conference room pilot testing</li> <li>Instructor-led group training webinars</li> <li>On-demand recorded training</li> <li>Online Training Manuals</li> <li>Online Knowledge Base</li> </ul>
Price	\$899 per product	\$2,025 per product	\$6,350 per product  Add  \$3,150 per additional product

Do you need a custom Statement of Work (SOW)? Ask your Scanco Account Manager to set up a scoping call with our Professional Services Team. Scanco will present a custom SOW following the scoping call.

Applies if a project has the following requirements:

- Complex Integrations or modifications
- Implementation of multiple solutions
- On-site request for training, support, and/or process mapping
- Involves any unsupported Sage products



