Warehouse Automation for Sage 500 ERP

Shorten your pick, pack and ship process

Handheld devices provide you with a fluid process to perform the picking task for one or several orders with the flexibility to pick by sales order number or shipment number to quickly fulfill urgent orders. When the selected order appears on the handheld, the system displays all items that are to be picked—sequentially or one at a time—directing the picker to the appropriate bin for each item.

Flexible Picking Options

- **Pick by Pick List:** all items in pick list, including multiple orders and multiple shipments

- **Pick by Order:** quickly process urgent orders

- **Pick By Shipment:** if shipment has been processed in Sage 500, immediately pick items for multiple orders in single shipment and commit via handheld

Shipping Information Flows Directly to Sage 500

At the end of the picking process, all completed pick items are sorted according to common customer Ship-To Addresses, Shipment Dates, and Shipping Methods, simplifying the packing process using the handheld device. Pack up all your items into a single package or select the next box indicator to break the shipment into multiple packages.

Emails are automatically sent to the back office once specific events are completed from the handheld, including completion of a pick list pick, sales order pick, shipment pick, and posting of a sales order. This ensures key back-office personnel involved in shipment workflow are informed so subsequent action can be taken. Warehouse managers can optionally require handheld personnel to scan items and enter the customer number when picking or packing an order. This allows rapid processing of rush orders for a single customer.

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Returns

Similar to the receipt process is the real-time ability to receive and monitor customer merchandise returns. Just match the RMA (Return Merchandise Authorization) numbers.

Warehouse Transfers

If your company has more than one warehouse, centralizing the availability of your inventory is a smart way to optimize cash flow and maximize purchasing power. Perform a simple three-step warehouse transfer process with the handheld and you can move materials to another location. Like receipts of goods, warehouse transfers can be batch posted or posted in real time.

Bin Transfers

The ability to record bin transfers quickly and easily is another key benefit of Warehouse Automation. This is where true warehouse management takes an automated form. Warehouse managers that understand the importance of efficiently separating stock into deep storage bins vs. forward-pick bins will appreciate how easy real-time posting is using handheld devices.

Make Inventory Reconciliation Really Work for You

Warehouse Automation for Sage 500 ERP enables you to get control of inventory reconciliation in a swift and accurate manner by supporting both your full physical count and cycle count events.

Continue to Work During RF Disconnections

With Warehouse Automation, handheld processing continues during unintentional disconnections from radio frequency communication. If you walk out of RF range or if the RF network goes down, you can carry on your critical, time-sensitive warehouse activities. And, after reestablishing RF communication, simply run the Synchronizer that validates the handheld data and sends it to Sage 500 ERP.

Any data that fails validation goes to a separate table that can be viewed from the desktop, edited, and re-sent to the appropriate tables within Sage 500 ERP. You can even take advantage of planned disconnected processing by running the Synchronizer in advance of performing activities out of RF range, such as taking a physical count at non-RF-enabled warehouses or stockyards. After the disconnected activities are complete, simply run the Synchronizer again to complete the process.

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