

**Mobility for Scanco Multi-Bin 2023.2**

Installation Guide

Mobility for Scanco Multi‑Bin Version 7.2021

Scanco Multi-Bin Version 7.2021

Sage Version 7.20.2.0

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# Introduction to Mobility for Scanco Multi-Bin

## About this Guide

This guide provides the information necessary for installing Mobility for Scanco Multi-Bin. Mobility for Scanco Multi-Bin provides the necessary enhancements to Sage’s Mobility for Barcode Modules to accommodate the changes for Scanco Multi-Bin for use with the Warehouse 100 mobile application.

## Important Information

Read this guide completely before installing Mobility for Scanco Multi-Bin.

Refer to the Sage 100 Installation and System Administrator's Guide for information on installing Sage 100 Standard, Sage 100 Advanced or Sage 100 Premium. Refer to the Scanco Multi-Bin Installation Guide for information on installing Scanco Multi-Bin.

Install Mobility for Scanco Multi-Bin into a parallel test Sage 100 environment. Performing a test upgrade or a test new install allows you to resolve issues that may occur during the live upgrade or live new install, reducing downtime and allows you to get a rough estimate of how long the upgrade process will take. Refer to the [Sage Knowledgebase article ID 101266](https://support.na.sage.com/selfservice/viewdocument.do?noCount=true&externalId=101266&sliceId=1&noCount=true&isLoadPublishedVer=&docType=kc&docTypeID=DT_Article&stateId=4535&cmd=displayKC&dialogID=184412&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true) for more information. As not noted in the Sage Knowledgebase article before step 20, third party products must be re‑installed after a migration.

Mobility for Scanco Multi-Bin may not be compatible with non‑Scanco third party products. If you use third-party products that integrate with your Sage product, check with the vendor of your third-party product to ensure their product is fully compatible with this release. If you integrate with other Sage products, check with your business partner or Sage to ensure that these components are compatible.

Please contact Scanco Support at support@scanco.com for assistance with Mobility for Scanco Multi-Bin.

## Version Compatibility Matrix for Sage 2023

Refer to the Compatibility Matrix below for which version of Scanco Multi-Bin and Mobility for Scanco Multi-Bin can be installed together.

|  |  |  |  |
| --- | --- | --- | --- |
| **Sage 100** | **Sage Product Update** | **Scanco Multi-Bin**  | **Mobility for Scanco Multi-Bin** |
| 2023Version 7.20.2.0 | Product Update 2 | 7.2021 | 7.2021 |

# Mobility for Scanco Multi-Bin Pre-Installation Checklist

Complete the following pre-installation checklist prior to installing Mobility for Scanco Multi-Bin to ensure a successful installation.

* Do ***not*** install Mobility for Scanco Multi-Bin when custom modifications exist on Sage or Scanco modified modules or products. Custom modifications must be retrofitted to the current Sage 100 version. Please contact your Sage partner or your Scanco Account Rep for information on how to obtain a quote for custom modifications to be retrofitted to Sage 100 with Mobility for Scanco Multi-Bin.
* Do***not*** install Mobility for Scanco Multi-Bin when extended solutions or third‑party products are installed on the Sage 100 system. Please contact your Sage partner or your Scanco Account Rep for information on evaluating extended solutions or third‑party software.
* Mobility for Scanco Multi-Bin may be installed when Sage Production Management is installed in Sage 100 and Warehouse 100 is purchased.
* Mobility for Scanco Multi-Bin may be installed when Operations Management is installed in Sage 100 and Warehouse 100 is purchased.
* Confirm that the Sage 100 installed version for the Sage 100 Standard, Sage 100 Advanced or Sage 100 Premium system. Access the Help menu > About Sage to review the currently installed Sage 100 version. To review additional information on the currently installed Sage 100 system in the Sage 100 System Information window, select File menu > Run. Type \*info in the Program field. Select the OK button.
* Confirm that Scanco Multi-Bin that matches the Sage version is installed. Refer to the Version Compatibility Matrix for matching version information.
* Backup the entire Sage 100 Standard, Sage 100 Advanced or Sage 100 Premium system, including programs and data files, after all data entry files are updated, and before installing Mobility for Scanco Multi‑Bin version.
* Download the Mobility for Scanco Multi-Bin installation file from
<http://info.scanco.com/scanco-multibin-downloads>

# Mobility for Scanco Multi-Bin Installation Checklists

## New Installation of Mobility for Scanco Multi-Bin

* Complete the Mobility for Scanco Multi-Bin pre-installation checklist.
* Install Sage 100. Refer to the Sage 100 Installation and System Administrator’s Guide.
* Install Sage 100 Product Update when installing Scanco Multi-Bin.
* Run the Sage 100 workstation setup process on all applicable workstations. Refer to the Sage 100 Installation and System Administrator’s Guide.
* Install Scanco Multi-Bin. Refer to the Scanco Multi-Bin Installation Guide.
* If hot fixes are available on the Scanco Multi-Bin Downloads page for versions, download and install the hot fixes. Refer to the Scanco Multi-Bin Installation Guide.
* Install Mobility for Scanco Multi-Bin. Refer to Installing Mobility for Scanco Multi-Bin on page 6.
* If hot fixes are available on the Scanco Multi-Bin Downloads page for Mobility for Scanco Multi-Bin, download and install the hot fixes. Refer to Mobility for Scanco Multi-Bin Hot Fixes on page 10.
* Allow administrator access to new screen options by defining role security from Library Master Main menu > Role Maintenance.
* Activate the required and optional Sage 100 modules, including the Barcode module from Library Master Main menu > Company Information.
* Create data files for Mobility for Barcode by accessing the Mobility for Bar Code Setup menu > Mobility for Bar Code Options.
* Allow administrator access to the new menu options by defining role security from Library Master Main menu> Role Maintenance
* Select Mobility for Barcode Setup Menu> Mobility Data File Conversion. Click the Proceed Button to convert Mobility for Scanco Multi-Bin data files.

## Upgrading Sage 100, Scanco Multi-Bin, and Mobility for Scanco Multi-Bin

* Complete the Mobility for Scanco Multi-Bin pre-installation checklist.
* Make a complete backup of the...\MAS90\ folder.
* Conduct a parallel installation of Sage 100 when upgrading from version 2020 or lower. Refer to the Sage 100 Customer Upgrade Guide and the Sage 100 Upgrade Checklist.
* Install Sage 100 Product Update when installing Scanco Multi-Bin.
* Run the Sage 100 workstation setup process on all applicable workstations. Refer to the Sage 100 Installation and System Administrator’s Guide.
* Refer to the Scanco Multi-Bin Installation Guide for upgrade instructions.

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|  | **Important!** Scanco Multi-Bin has separate upgrade paths for 2019, 2018, and earlier versions. Please follows those instructions closely before proceeding with the Mobility for Scanco Multi-Bin installation process. |

* Install Mobility for Scanco Multi-Bin. Refer to Installing Mobility for Scanco Multi-Bin on page 6.
* If hot fixes are available on the Scanco Multi-Bin Downloads page for Mobility for Scanco Multi-Bin download and install the hot fixes. Refer to Mobility for Scanco Multi-Bin Hot Fixes on page 10.
* Allow administrator access to new menu options by defining role security from Library Master Main menu > Role Maintenance.
* Access Mobility for Barcode Setup menu > Mobility Data File Conversions. Select the Proceed button from the task window to convert Mobility for Scanco Multi-Bin data files.

# Installing Mobility for Scanco Multi-Bin

Conduct the following steps after Sage 100, Product Update and Scanco Multi-Bin are installed successfully.

## How to Install Mobility for Scanco Multi-Bin

1. Download the BC72001\_MB.exe file from the Scanco Multi-Bin Downloads page at <http://info.scanco.com/scanco-multibin-downloads>
2. Right click on the Mobility for Scanco Multi-Bin executable file.
3. Select Run as administrator.
4. Select the Next button from the Mobility for Scanco Multi-Bin Welcome window.
5. Review the Mobility for Scanco Multi-Bin License Agreement.
6. Select the Yes button to agree to the Mobility for Scanco Multi-Bin License Agreement and to continue with the installation process.
7. Accept the default check box field setting for Mobility for Scanco Multi-Bin.
8. Accept the default location of Sage 100 or select the Browse button to specify the location of Sage 100.

The Choose Folder window displays after the Browse button is selected.

Specify the location of Sage 100 in the Path field. Select the OK button to return to the Select Features window.

1. Select the Next button from the Select Features window. The installed versions of Sage 100 Standard, Sage 100 Advanced or Sage 100 Premium and Scanco Multi-Bin are validated.

When Sage 100 is not installed at the specified location, the following message displays.

*“Fatal Error: Cannot open status.flp file. Unable to check installed version. Choose another directory to install.”*

Select the OK button and then use the Browse button to select the path to where Sage 100 Standard, Sage 100 Advanced or Sage 100 Premium and Scanco Multi-Bin are installed or select the Cancel button from the Select Features window.

If canceling the installation, the following message displays.

*“Are you sure you want to cancel the setup?”*

Select Yes in Exit Setup Message the message.

Select the Finish button from the InstallShield Wizard Complete window to cancel the Mobility for Scanco Multi-Bin installation process.

To resolve, install Sage 100, Product Update and then install Scanco Multi-Bin.

When Scanco Multi-Bin is not installed in the selected location, the following message displays.

*“This Scanco Mobility needs to be installed in an installation that contains Scanco Multi-Bin. Choose another directory.”*

Select the OK button and modify the location to where Scanco Multi-Bin is installed or cancel the Mobility for Scanco Multi-Bin installation process and install Scanco Multi-Bin.

1. Select the Install button from the following window to install Mobility for Scanco Multi-Bin.

Select the Back button to return to the Select Features window.
Select the Cancel button, select Yes in the message *Are you sure you want to cancel the setup?* and the Finish button from the InstallShield Wizard Complete window to cancel the Mobility for Scanco Multi‑Bin installation process.

1. Select the Finish button from the InstallShield Wizard Complete window to complete the Mobility for Scanco Multi-Bin installation process.

# Mobility for Scanco Multi-Bin Hot Fixes

Occasionally hot fixes are required to be installed after installing Mobility for Scanco Multi-Bin. Access Mobility for Scanco Multi-Bin hot fixes from the Scanco Multi-Bin Downloads page
<http://info.scanco.com/scanco-multibin-downloads>.

## How to Install Mobility for Scanco Multi‑Bin Hot Fixes

1. Access the Scanco Multi-Bin Downloads page <http://info.scanco.com/scanco-multibin-downloads>.
2. Click on the Mobility for Scanco Multi-Bin menu option.
3. Click on Hot Fixes.
4. Review the available hot fixes for Mobility for Scanco Multi-Bin for the currently installed version.

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|  | **Important!** Hot fixes are version and product update specific. Please verify that the Mobility for Scanco Multi-Bin versions matches the hot fix before downloading and installing. |

1. Click on a hot fix link to download the hot fix file.
2. Specify the location to download the hot fix.
3. Extract the hot fix file to the MAS90 directory where Sage 100 and Mobility for Scanco Multi‑Bin are installed.
4. Select to replace the files in the destination if the hot fix file was extracted to the MAS90 directory where Sage 100, Scanco Multi-Bin, and Mobility for Scanco Multi-Bin are installed. The hot fix program is now located in the correct directory in the Sage 100 installation.
5. Review the document(s) included in the hot fix download file, if applicable. Descriptions and instructions are included in this documentation.