Managing WOScan during MAS Upgrade

Be sure to let us know well ahead of time if any server moves are involved!

Preparation: WOScan Sync / ACS Collector in Sage

- Let us know:
    - What MAS version you are upgrading to, and the serial number.
    - If you have any of: ACS Group's Muti-Bin, Auto-Update, Manufacturing Automation.

- We will send installer files and instructions so you can install this to the new version of MAS ahead of time. This requires about 20 minutes of Sage down-time.

When ready to begin the conversion

- Disable syncing between Sage and WOScan. This will prevent WOScan from importing erroneous data, and will allow you to continue using WOScan during the conversion if you wish. Any new data collected will be imported into the new version of MAS after the conversion is complete.

    1. Stop and Disable the "WOScan Sync Timer" service on the server.

    2. In Sage User Maintenance, lock the WOScan user:

After the final conversion is complete:

- Bring WOScan back online

 Note: This will allow WOScan to pull from the new version of Sage, so you can start using WOScan. However Scanco will need to connect before you can import from WOScan back into Sage.

  1. Unlock the WOScan user in Sage, that you locked before the upgrade.

  2. Find our DSN in the ODBC manager. This might be 32 or 64 bit. It is usually called "MASxx" where xx is a version of MAS. For instance: MAS50, MAS51, etc. Check with us if you're not sure.

  3. Under the Basic and Options tabs, the MAS90 paths will need to be updated.
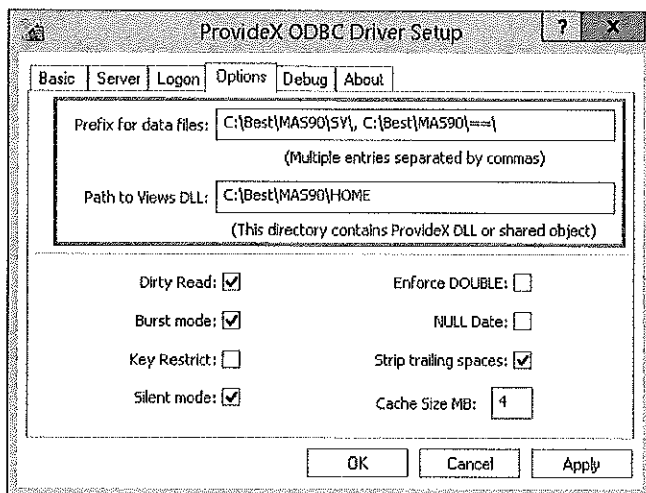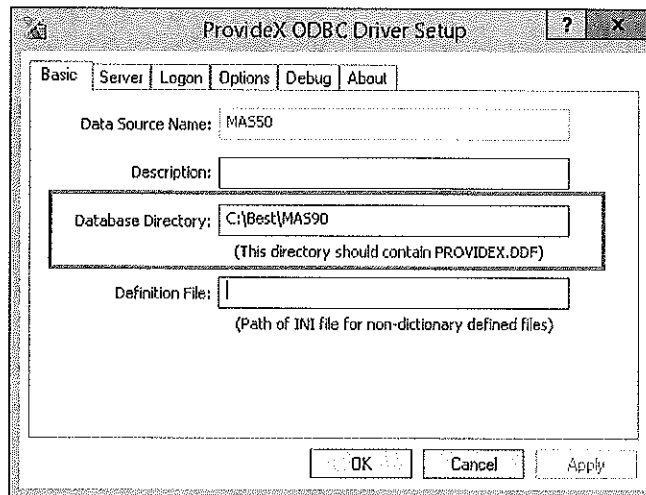
Note: "Prefix for data files" will need both MAS90 paths changed.

4. Click Apply, go to Debug tab, click Test Connection, and make sure it succeeds:
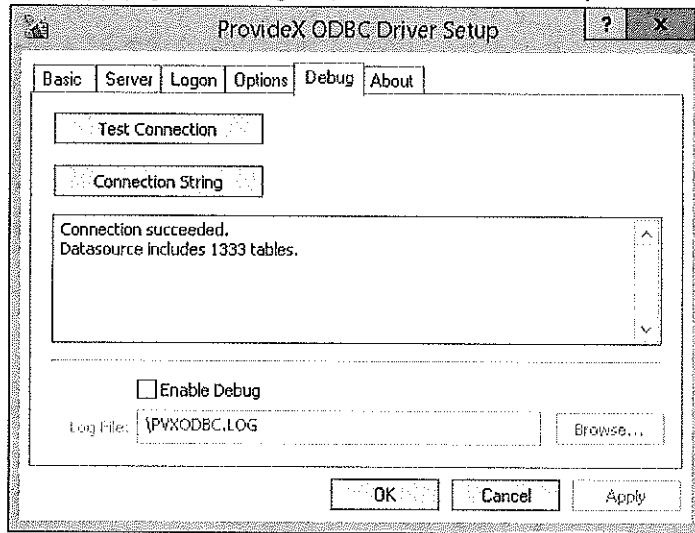
5. Enable and start the "WOScan Sync Timer" service on the server.

6. Scanco will then need to connect to update our SQL database to support the latest version of WOScan Sync. Please be sure to schedule this with Scanco with at least 3 business days lead time.